

Advanced Learner Loan Regional Service Review Forum

AGENDA

- 9:30** Arrival and Refreshments
- 10:00** Introductions
Statistics and application trends
FE Stakeholder Satisfaction Survey Results
Service Standards – national and regional compliance
SLC service expectations
Learning Provider Portal enhancements – feedback and update
Financial Reporting and Management
- 13:15** Working Lunch
- 14:00** Forum Close

